

## Welcome to Servant-Leadership at MSOE's November Roundtable

### This Month's Topic Is The Trust Edge



#### **Servant-Leader Milwaukee**

*"The servant-leader is servant first. It begins with the natural feeling that one wants to serve. Then conscious choice brings one to aspire to lead. The best test is: do those served grow as persons: do they, while being served, become healthier, wiser, freer, more autonomous, more likely themselves to become servants? And, what is the effect on the least privileged in society; will they benefit, or, at least, not be further deprived?" (Greenleaf, 1977/2002, p. 27)*

#### **Roundtable guidelines**

The Servant Leader Roundtable is a learning community. It is never intended to be a source of sales leads for products or services.

The roundtables are intended to be first-person conversations grounded in the participant's direct experiences. Practice and experience humility.

Promote mutual discussion: listen first to understand, and don't be dismissive of the input received through listening.

Keep confidentiality. The discussion of issues, ideas, and direction will not become a personal attack or return to haunt you in the future.

Share air time with others. Recognize that different individuals are more or less comfortable in groups.

Don't go off /stay off topic for long.

If you have a problem with someone, calmly and respectfully address the problem directly with them.

#### **Thought to Contemplate**

"Working hard for something we don't care about is called stress. Working hard for something we love is called passion."

~ Simon Sinek

**Schedule:**

Noon-12:10: General announcements and Greeting

12:10 ~ 12:40: Break into groups for discussion:

Each group should be a combination of students, faculty and community members. If your group is not, please leave the break-out group and you will be reassigned.

2 Breath introduction:

Breath 1: Who are you?

Breath 2: Who is someone you trust unconditionally?

Read about your topic

Choose a student (assuming there is one) to **take notes** and **share out** with the larger group at the end

Discuss the topic

If you need help call using "ask for help."

You will get a 60 second notification that the groups will be brought back to the big meeting.

12:40-12:50: Small group report outs/takeaways (< 1 minute)

12:50: Official Adjourn and after discussion if desired

Odd numbered group(s):

**David Horsager explains that building trust among teams and clients is essential for great and effective leadership. Without trust, he claims leaders and organizations lose productivity, employee retention, morale, effectiveness, efficiency, customer loyalty, morale, reputation, and revenue. If this is the case, why do so many organizations continue to focus on production over people? How can this model be altered to foster trust?**

Even numbered group(s):

**The 8 Pillars of Trust are defined as follows – Clarity, compassion, character, contribution, competency, connection, commitment, and consistency. How do you feel that these pillars work together to build the foundations for trust? Are there any pillars more important or less important than others? Why?**



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